

## ISSUE: 04. WINTER SERVICE MANAGEMENT

SUB-ISSUE: Management

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Room: B

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#### Presentation title:

REAL-TIME CORRECTIONS AND INFORMATION PROCESSING IN MAINTENANCE DECISION  
SUPPORT SYSTEMS

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#### Summary:

Two very basic questions reside at the heart of winter service. The first question is "when should I spread anti-freezing treatments on the road?" The second is "when should I spread again?" The particularities of the road environment (extensive work area, variable traffic, etc...) make answering these questions with certainty a difficult task in a very high stakes-game: miscalculations may result in accidents, traffic collapse and intense pressures on administrations.

